

CONDITIONS OF HIRE

Reservations of accommodation are accepted by Dartside Holidays, hereinafter referred to as D.H. on the following conditions :-

1. CONTRACT OF HIRE

The hiring contract shall be between the Hirer who must be over 21 years of age and Mr. and Mrs. J. C. Holland, and shall be deemed to be made subject to these Conditions of Hire.

The Contract of Hire is not effective until D.H. despatch to the Hirer written confirmation of a booking.

2. INITIAL PAYMENT

Booking will not be confirmed unless a deposit of one third of the accommodation rental is received in full. However, if the booking is made within 42 days of the holiday commencement date the full accommodation rental will be required.

3. BALANCE PAYMENT

The Balance of Hire will be due for payment 42 days before the holiday commencement date, D.H. reserve the right to cancel a holiday where full payment has not been received less than 14 days before the holiday commencement date.

4. VALUE ADDED TAX

Where applicable, this is included in the rentals quoted.

5. CONFIRMATION OF BOOKING

Once a Confirmation of Booking has been issued by D.H. the Hirer is responsible for the total advertised price of the property and extras as shown on the Confirmation of Booking. It is strongly recommended that the Hirer takes out holiday insurance to cover this liability.

6. NOTIFICATION OF CANCELLATION

In all instances, cancellations must be immediately notified to D.H. in writing by First Class Post.

7. AMENITIES

The use of accommodation and amenities, where offered, is entirely at the user's risk, and no responsibility can be accepted for injury and loss or damage to user's or visitor's belongings. Furnishing or cutlery, etc. must not be taken from the apartments for picnics or any other purposes. Balconies must not be used for the drying of clothes of any description.

8. DAMAGE

All damages and breakages are the legal responsibility of the Hirer, and their cost shall be refundable on demand. However, minor damages or breakages will not be charged. Dogs must not be left on their own in the apartments at any time. Any damage caused by a dog must be paid for by the owner of the dog.

9. PERSONAL BELONGINGS

Baggage and personal belongings are at the Hirer's risk at all times.

10. MOTOR CAR

No responsibility can be accepted for loss or damage to any car or its contents.

11. PARTY SIZE

In no circumstances may more than the maximum number of persons, as stated in the Brochure, occupy a property, except by prior written agreement with D.H. Owners reserve the right to refuse admittance if this condition is not observed. In addition, as our properties are principally designed for family holidays, we reserve the right to refuse any bookings from parties which may be unsuitable for the property concerned, either by reason of numbers or composition. A child of any age counts as one person.

12. HIRER'S RESPONSIBILITIES

The Hirer is responsible for the property and is expected to take all reasonable care of it. All equipment, utensils, etc., must be left clean and tidy at the end of the hire period.

13. COMPLAINTS PROCEDURE

If the Hirer is not entirely satisfied with the accommodation offered he/she should contact the owner or the owner's representative immediately and attempt to resolve the problem. If after that he/she still feels that the problem has not been resolved to his/her satisfaction, then he/she must, within seven days of returning from holiday, put the complaint in writing to head office, marked for the attention of our Customer Relations Department. We regret that unless this procedure is strictly observed we cannot entertain any claim arising out of complaints.

14. BROCHURE

Whilst every effort has been made to ensure that the representations contained in the brochure and in all advertising matter are made in good faith, neither they nor any oral representations made by employees or representatives of D.H. will create liability on the part of D.H.

15. BEHAVIOR

If in the opinion of the owners, any tenant behaves in a manner prejudicial to the good name of the apartments, or causes annoyance to other tenants, the owners will repossess the accommodation and the let will cease immediately. The playing of radios, record players, televisions or any musical instruments between the hours of 11.00 p.m. and 7.00 a.m. is strictly forbidden.